



January 29, 2014

Dear [REDACTED]

You recently contacted us regarding the installation of a new advanced meter. We want you to know that DTE Energy values you as a customer and genuinely appreciates your concerns.

DTE is currently upgrading all of its residential and commercial meters to advanced meters. The enclosed brochure has information on our program. You may also find additional information and answers to more specific questions on our web site at [www.dteenergy.com](http://www.dteenergy.com).

DTE remains confident in the safety, security and benefits provided by advanced meters. However, some customers have requested to have the ability to opt-out of our advanced meter program. In this case, residential customers that choose to voluntarily opt-out of this program may do so by calling DTE Energy at 1-800-477-4747. As a participant of the Opt-Out Program, the following fees will be assessed to your account:

- **\$67.20 AMI Opt-Out Initial Fee**
- **\$9.80 AMI Opt-Out Monthly Charge**

Please be advised that analog meters are no longer available to DTE customers. Analog meters are obsolete and currently not in production. The Michigan Public Service Commission has approved DTE's Opt-Out Program to allow customers to have a **non-transmitting (radio-off) digital meter, only**. The terms under which you accept your electrical service do not permit you, or any customer, to unilaterally select individual component pieces of equipment used to deliver or measure electricity.

We hope this information answers your questions and alleviates your concerns, and we thank you for taking the time to contact us.

Sincerely,

The Advanced Metering Team

# DTE ENERGY AMI OPT-OUT PROGRAM



**DTE Energy**

**Q. If I do not want to participate in the Advanced Metering Program can I opt out?**

**A. Yes. DTE Energy offers an Opt Out option to residential electric customers who wish not to participate in the Advanced Metering Program.**

**Q. How do I enroll in the Opt-Out Program?**

**A. You must be the customer of record to enroll in the program and contact our Customer Service Line at 800.477.4747.**



**Q. Will I have to pay a fee to enroll in the Opt-Out Program?**

- A. Yes.** Customers who enroll in the Opt-Out Program are required to pay the following fees for each site enrolled in the program:
- A \$67.20 initial one-time fee to install a non-transmitting AMI meter
  - A \$9.80 monthly charge for a manual meter reading

**Q. Can I keep the old analog meter?**

- A. No.** Analog meters are obsolete and will no longer be ordered.

**Q. If an advanced meter is already installed and I want to opt out, what should I do?**

- A. Call our Customer Service Line at 800.477.4747**

**Q. Is there a way I can enroll in the Opt-Out Program without calling the Customer Service Line?**

- A. No.** You must call the Customer Service Line **800.477.4747** in order to request enrollment in the program